

# QUESTIONS & ANSWERS

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**EMC**

# E20-920

*Cloud Services Expert Exam for Cloud Architects*

<https://killexams.com/pass4sure/exam-detail/E20-920>



**QUESTION:** 100

An organization is categorizing their existing services against service characteristics to determine how ready each one might be for the catalog. Part of this effort involves looking at the following three attributes for each service characteristic: considerations, benefits, and tradeoffs. What attributes correspond to the following characteristics: Reusable and Composable?

- A. Consideration: service usually has to be agnostic to contextTradeoff: complexity grows as number of services increases
- B. Consideration: late or dynamic binding of servicesBenefit: requires collaborative service design
- C. Benefit: can be human readable metadataTradeoff: improved recovery from failure
- D. Benefit: improves reliability and scaleTradeOff: high degree of cooperation and agreement of design standards and conventions

**Answer:** A

**QUESTION:** 101

In addition to the service template, what other information do you need to create a standardized service offering?

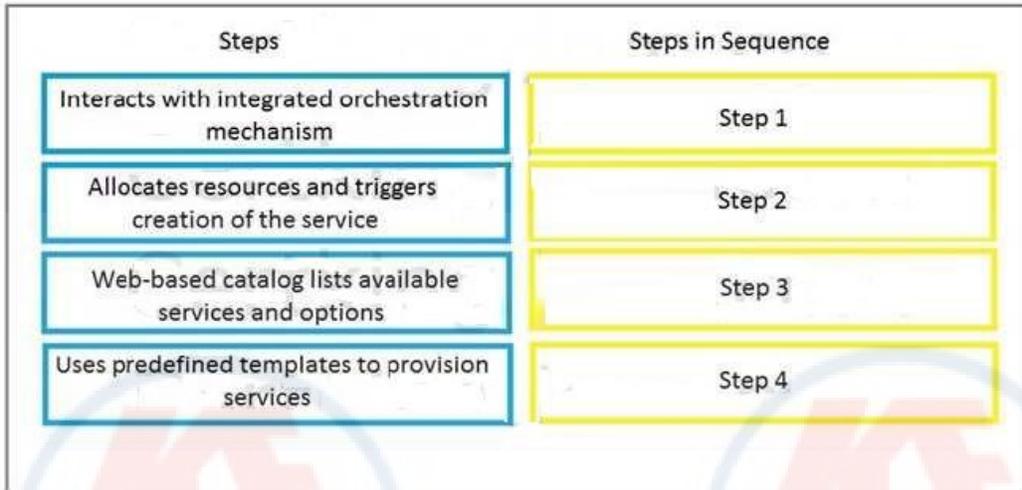
- A. Rules, policies, and constraints
- B. Policies, orchestration, and rules
- C. Limits, rules, and constraints
- D. Constraints, rules, and orchestration

**Answer:** A

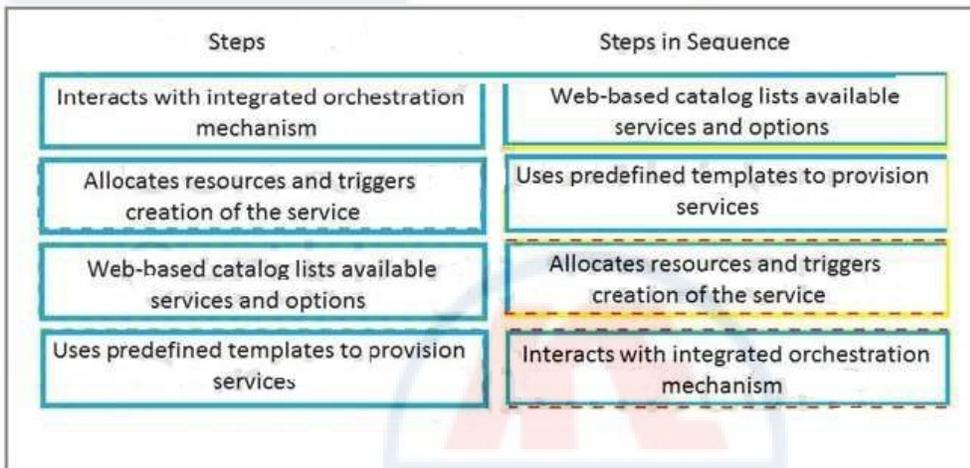
**QUESTION:** 102

DRAG DROP

A company has an on-demand self-service portal. What is the most likely sequence of events in the service catalog when an IaaS service is provisioned?



**Answer:**  
Exhibit



**QUESTION:** 103

A company is in the process of using APIs for their SaaS offering which are provided by a social media services provider. Which type of APIs are these?

- A. Infrastructure
- B. Provisioning
- C. Configuration
- D. Application

**Answer:** D

**QUESTION:** 104

An IT department is using a number of tools to automate the expansion and contraction of the cloud resource pools. Which cloud feature are they implementing?

- A. Elasticity
- B. Monitoring
- C. Trust zones
- D. Chargeback

**Answer:** A

**Reference:**

[https://docs.tibco.com/pub/silver\\_fabric/5.7.0/doc/html/fabric-introduction/wwhelp/wwhimpl/common/html/wwhelp.htm#context=fabric-introduction&file=fabric-overview.03.2.htm](https://docs.tibco.com/pub/silver_fabric/5.7.0/doc/html/fabric-introduction/wwhelp/wwhimpl/common/html/wwhelp.htm#context=fabric-introduction&file=fabric-overview.03.2.htm)

**QUESTION:** 105

DRAG DROP

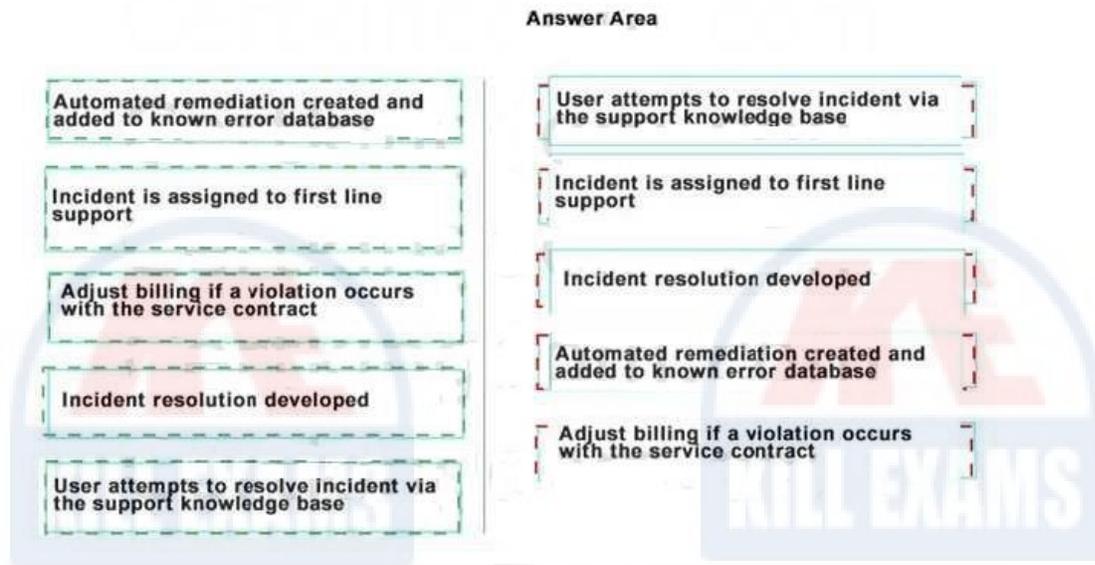
A company has an incident process in place for the cloud services that they support. What is the correct order of steps for an incident process?

**Answer Area**

Automated remediation created and added to known error database	STEP 1
Incident is assigned to first line support	STEP 2
Adjust billing if a violation occurs with the service contract	STEP 3
Incident resolution developed	STEP 4
User attempts to resolve incident via the support knowledge base	STEP 5

**Answer:**

Exhibit



**QUESTION:** 106

You have been approached by a company to recommend a service model given the following economic drivers:

- ? 65% of developer effort is spent on maintenance
- ? There is a lack of reusable development components
- ? Multiple development environments are being instantiated without standardization
- ? There is a need for software minimum customization

In addition, developers would like independent control to test and provision their own environments. What is the most appropriate service model to recommend?

- A. PaaS
- B. BaaS
- C. IaaS
- D. SaaS

**Answer:** C

**QUESTION:** 107

An organization wants to use a public cloud provider for IaaS instances. They will develop and deploy their own applications within these instances. The organization must follow health care compliance regulations. What should the organization ensure before

deploying their applications in the public cloud?

- A. Instances will not be placed in more than one availability zone
- B. Auditors have access to the cloud provider's data encryption keys
- C. Cloud provider supplies data-in-transit encryption capabilities
- D. Cloud provider supplies proper controls and audits for compliance requirements

**Answer: C**

**QUESTION: 108**

An IT organization for a medium sized grocery retailer is considering adopting ITaaS. As a first step, they performed an inventory of all existing IT capabilities to determine the ones that could be offered as stand-alone services to their lines of business through a service catalog. As a cloud architect on the IT team, what would you recommend?

- A. Patch Management
- B. Authentication
- C. Network
- D. Storage

**Answer: A**

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