

QUESTIONS & ANSWERS

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Healthcare

CPHQ

Certified Professional in Healthcare(R) Quality (CPHQ)

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QUESTION: 155

Which of the following are hardware components that would be included in a computerized management information system?

- A. Binary and decimal coding
- B. Flow chart and program
- C. Instructions and data
- D. Printer and random access memory

Answer: D

QUESTION: 156

Which of the following monitors provides patient outcome information?

- A. Nosocomial infection rate
- B. Degree of compliance with nursing care documentation
- C. Degree of compliance with renewal of antibiotics therapy
- D. Equipment malfunction rate

Answer: A

QUESTION: 157

One major difference between traditional quality assurance (QA) and quality improvement (QI) is that QI:

- A. Stresses peer review, while QA focuses on the customer
- B. Focuses on the individual, while QA focuses on the process
- C. Stresses management by objective, while QA stresses team management
- D. Focuses on the process, while QA focuses on individual performance

Answer: D

QUESTION: 158

Measures of central tendency describe the:

- A. Typical or middle data point
- B. Extent to which the data points are scattered
- C. Type and number of classes for dividing the data
- D. Average distance of any point in the data set from the mean

Answer: A

QUESTION: 159

The following represents two samples of five hospitals' hysterectomy rates per 1,000 women aged 40-60 years of age:

Rates Mean Standard Deviation

Sample A 3, 5, 7, 8, 5 5.6 1.8

Sample B 4, 5, 6, 7, 5 5.4 1.1

In analyzing this information, it can be concluded that:

- A. Sample A has more variability than Sample B
- B. Sample A's performance is superior to Sample B's
- C. There are more cases in Sample B
- D. There is a data collection error in Sample B

Answer: A

QUESTION: 160

The primary benefit of adopting a countrywide or global uniform set of discharge data is to:

- A. Facilitate computerization of data
- B. Validate data being collected from other sources
- C. Facilitate collection of comparable health information
- D. Assist medical records personnel in collecting internal data

Answer: C

QUESTION: 161

In order to perform a task for which one is held accountable, there must be an equal balance between responsibility and:

- A. Authority
- B. Education
- C. Delegation
- D. Specialization

Answer: A

QUESTION: 162

A patient was in the operating room when a piece of a surgical instrument broke off and was left in the patient's body. The patient was readmitted for removal of the foreign object. Which of the following would most likely apply in this situation?

- A. Res ipsa loquitur
- B. Contributory negligence
- C. Contractual liability
- D. Tort liability

Answer: A

QUESTION: 163

Which of the following types of budgets itemizes the major equipment to be purchased in the next year?

- A. Capital
- B. Variable
- C. Operating
- D. Zero-based

Answer: A

QUESTION: 164

A quality manager needs to assign a staff member to assist a medical director in the development of a quality program for a newly established service. Which of the following staff members is most appropriate for this project?

- A. A newly hired staff member who has demonstrated competence and has time to complete the task

- B. A knowledgeable staff member who works best on defined tasks
- C. A motivated staff member who is actively seeking promotion
- D. A competent staff member who has good interpersonal skills

Answer: D

QUESTION: 165

A surgeon's wound infection rate is 32%. Further examination of which of the following data will provide the most useful information in determining the cause of this surgeon's infection rate?

- A. Mortality rate
- B. Facility infection rate
- C. Use of prophylactic antibiotics
- D. Type of anesthesia used

Answer: C

QUESTION: 166

The separate services of Pharmacy and Nursing are having difficulty developing an action plan for medication errors. Pharmacy Services states that Nursing Services causes the majority of the problems related to errors, while Nursing Services states the opposite. The quality professional's role in resolving this problem is to:

- A. Provide them with directives on how to solve the problem
- B. Facilitate discussion between the groups to enable them to assume ownership of their portions of the problem
- C. Assign the task to an uninvolved manager
- D. Refer the problem to the facility wide quality council

Answer: B

QUESTION: 167

Which of the following is most likely to be a benefit of concurrent ambulatory surgical case review?

- A. Decreased medical record review at discharge

- B. An increase in the number of cases failing screening criteria
- C. An increase in reviewer competence
- D. Decreased employee turnover

Answer: A

QUESTION: 168

The primary purpose of an emergency preparedness program is to

- A. Conduct evaluations of emergency training
- B. Provide evaluations of semiannual evacuation drills
- C. Prevent internal disasters that disrupt the facility's ability to provide care and treatment
- D. Manage the consequences of disasters that disrupt the facility's ability to provide care

Answer: D

QUESTION: 169

According to Joint Commission standards, the safety program must include all of the following EXCEPT:

- A. Monthly safety committee meetings
- B. Planned response to natural disasters
- C. Orientation and continuing education on safety issues
- D. Review of safety policies and procedures for all departments

Answer: A

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